



QUALITY POLICY

Daemco Australia Pty Ltd is a manufacturer and distributor of industrial products to the civil pipeline industry throughout the Asia Pacific region. This includes water, sewerage, gas, communications and irrigation sectors.

Our aim is to exceed our customer's expectations for service, quality, and excellence in all that we do. We commit to complying with all legislative and regulatory requirements whilst continually improving the effectiveness of our quality management system.

Objectives:

1. Regularly monitor and review our performance for continual improvement, effectiveness and suitability of our quality management system.
2. Ensure that we comply with all relevant regulatory, legislative and statutory requirements.
3. Continuously consult with our customers to fully understand their business and needs.
4. Create an environment of motivation, respect and integrity fostering development of staff competencies, creativity, empowerment and accountability through education and training.
5. Ensure that our systems and business processes are communicated, understood and implemented company-wide to enable our people to competently performed their duties.
6. Regularly monitor our services through customer feedback and communicating this within the organisation.
7. Collaborate with our supply partners to continually improve our products and services.
8. Review our Quality Policy, Objectives and Plans on an annual basis.

Our management team and employees are committed to continually improving the effectiveness of the quality management system. We are dedicated to delivering exceptional services which exceed the expectations of our customers by adhering to quality certified systems and procedures.

A handwritten signature in blue ink, appearing to read 'Anthony Favero', written over a horizontal line.

Anthony Favero
Executive Director

A handwritten date '31/08/2022' in blue ink, written over a horizontal line.

Date